# Emergency Procedures

creating futures



#### **BELLVILLE CAMPUS**

Symphony Way, Bellville PO BOX 1906 Tel +27 21 959 6911 BELLVILLE 7535

### **DISTRICT SIX CAMPUS**

Keizersgracht, Cape Town PO BOX 652 Tel +27 21 460 3911 CAPE TOWN 8000

## **GRANGER BAY CAMPUS**

Beach Road, Mouille Point PO BOX 652 Tel +27 21 440 5700 CAPE TOWN 8000

#### **MOWBRAY CAMPUS**

Highbury Road, Mowbray PO BOX 652 Tel +27 21 680 1500 CAPE TOWN 8000

### **WELLINGTON CAMPUS**

Jan van Riebeeck Street, Wellington PRIVATE BAG X8 Tel +27 21 864 5200 WELLINGTON 7654

## **Enquiries:**

086 123 2788 (086 123 CPUT)

## **CAMPUS CONTACT DETAILS**

# 24 HOUR EMERGENCY SERVICES

Health Clinic       021 460 3405       021 959 640         Ambulance       10177         City of Cape Town General Emergency       107 / 112         ER24       084 124         Fire and Rescue Services       021 444 8963         Police       10111         Christian Barnard Memorial Hospital       021 480 6111         Groote Schuur Hospital       021 404 9111         Tygerberg Hospital       021 938 4911         GBV Helpline       0800 428 428	SERVICES	DISTRICT SIX	BELLVILLE	
Ambulance 10177  City of Cape Town General 107 / 112  Emergency 084 124  Fire and Rescue Services 021 444 8963  Police 10111  Christian Barnard Memorial Hospital 021 480 6111  Groote Schuur Hospital 021 404 9111  Tygerberg Hospital 021 938 4911  GBV Helpline 0800 428 428	Campus Protection Services	021 460 3122	021 959 6403	
City of Cape Town General Emergency       107 / 112         ER24       084 124         Fire and Rescue Services       021 444 8963         Police       10111         Christian Barnard Memorial Hospital       021 480 6111         Groote Schuur Hospital       021 404 9111         Tygerberg Hospital       021 938 4911         GBV Helpline       0800 428 428	Health Clinic	021 460 3405	021 959 6403	
Emergency  ER24  Fire and Rescue Services  021 444 8963  Police  10111  Christian Barnard Memorial Hospital  Groote Schuur Hospital  021 480 6111  Tygerberg Hospital  021 938 4911  GBV Helpline  0800 428 428	Ambulance	10177		
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Christian Barnard Memorial Hospital  Groote Schuur Hospital  Tygerberg Hospital  GBV Helpline  021 480 6111  021 404 9111  021 938 4911  0800 428 428	Fire and Rescue Services	021 44	021 444 8963	
Memorial Hospital       021 480 6111         Groote Schuur Hospital       021 404 9111         Tygerberg Hospital       021 938 4911         GBV Helpline       0800 428 428	Police	10111		
Tygerberg Hospital 021 938 4911  GBV Helpline 0800 428 428		021 48	021 480 6111	
GBV Helpline 0800 428 428	Groote Schuur Hospital	021 404 9111		
	Tygerberg Hospital	021 93	021 938 4911	
Poison Information Contro	GBV Helpline	0800 4	0800 428 428	
Fulson information Centre 080   555 / //	Poison Information Centre	0861 5	0861 555 777	
National Emergency 112	National Emergency	112		
SHE Unit 021 460 3700 / 021 959 8619 065 927 8347 065 927 5829	SHE Unit		021 959 8619 / 065 927 5829	

# Business details for emergencies

#### **ORGANISATION**

Cape Peninsula University of Technology

## STREET ADDRESS

Symphony Way Bellville

## **POSTAL ADDRESS**

PO Box 1906

#### AREA CODE

Bellville: 7535

## CITY/ TOWN

Cape Town

### **PROVINCE**

Western Cape

#### **ENQUIRIES**

021 959 6911 021 460 3122

## **EMERGENCY CONTACT LIST**

# VERBAL THREATS, EVACUATION ANNOUNCEMENT

STEP 1 > REMAIN CALM
Note any threats received

STEP 2 CONTACT THE EMERGENCY
COORDINATOR
Contact any team member on duty

STEP 3 ADHERE TO ALL INSTRUCTIONS
Do not argue or take your own line of action

STEP 4 EVACUATION ANNOUNCEMENT
If you are instructed to issue an evacuation announcement, use the following message:

## **ATTENTION!**

All occupants of this building.

The emergency team has reason to believe that the security of this building and its occupants has been breached.

All occupants are instructed to follow the procedure in accordance with CPUT emergency policy.

All visitors are to please stay in the company of an employee.

(This statement is made three times at 30-second intervals)

## **EMERGENCY PROCEDURES**

- Every employee must familiarise themselves with the emergency evacuation plan displayed on each floor.
- → Leave the premises as soon as the alarm sounds.

  React promptly to the evacuation alarm it may be legitimate.
- 2.5 minutes is the average time for everyone to reach their place of safety.
- Close all doors and windows.
  This will reduce the spread of fire, smoke and heat.
- Switch off all electrical appliances at the wall sockets.
- Proceed in an orderly manner.
- Collect personal belongings.
- Adhere to the fire marshal's instructions.
- Use the evacuation route on the floor plan placed at the entrance of each floor to evacuate the premises.
- Assist disabled persons to evacuate the premises safely.
- Do not proceed up the stairs (to a higher floor) because smoke and gas rises.
- Report to the assembly point as soon as you evacuate the premises.
- Property to the person taking the roll call/ keeping track of survivors and missing persons.
- Inform the person in charge of any missing people.



- **x** Cluttering doorways
- **x** Hindering floor wardens, fire officers, security officers
- **x** Re-entering the building until authorities do so
- **x** Entering a building while the alarm is sounding

DO NOT USE LIFTS
TO EVACUATE!

## **EVACUATION GUIDELINES | GENERAL EVACUATION**

# MEDICAL INCIDENT

## Personal injury

- Contact the nearest First Aid responder in the building.
- Do not move the patient if the injury is serious.
- Send the injured person to the Campus Clinic if necessary (during business hours only).
- Inform your supervisor.
- Ensure that an injury on duty report form is completed.
- Prompt your supervisor to call for the ambulance if the injury is serious.
- Send someone to phone security.
- Inform the SHE unit.

## **FIRE**

- Upon discovering the fire, report it to the campus protection services, who will report it to the emergency services unit.
- When the alarm (siren) sounds, commence with the evacuation drill.
- Ensure that the your office windows and doors are closed.
- Ensure that you have all your **personal belongings**.

# BOMBS, EXPLOSIONS

- The alarms will sound staff members are to be evacuated immediately.
- · Open windows and doors.
- Wait in the passage doorways until an emergency team member passes, report your area, make sure the office is clear.
- Should you find a suspicious item or package, do not touch it. Report it to reception immediately and alert an emergency team member.





# ASSEMBLY POINT

- ± 10 meters away from the building where you see this sign
- Report to the relevant person taking roll call.
- Remain at the assembly point.
- Report injuries to the emergency team at the start of each shift.
- An announcement will be made when it is safer to leave the assemble point.



## REORGANISATION

## Staff

Ensure that employees who may have been injured or affected by the incident have been taken care of and/ or relocated. Liaise with the South African Police Services (SAPS) regarding the next of kin of any reported casualties and the medical facility they have been taken to.

## Debrief

Debriefs will take place after each incident and will involve all intervening organisations that were involved in the incident. This serves to identify any possible problem areas and will invite changes to the emergency plan or procedures.

## Equipment

Replace service equipment damaged during the incident.

Return to your offices once the building has been declared safe/ proceed home after an instruction to do so.

